

OUR VISION

People living with complex trauma are empowered to cultivate their unique personal strengths and respond to life challenges through intentional care and safe spaces of belonging, connection, and respect.

OUR MISSION

Upholding the dignity of each person,
St Kilda Gatehouse provides a traumainformed, holistic approach that responds
to immediate needs and offers opportunities
for empowered choice and community
connection. We prioritise women reliant on
street sex work and young people (she/they)
affected by sexual exploitation.

• Now reviewed and updated as part of development of our 2025-28 strategic plan (refer page 6)



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St Kilda Gatehouse acknowledges the traditional custodians of the lands where we dwell and pay our respects to elders, past, present and emerging. We are dedicated to ensuring safe and inclusive workplaces, services and support for all.

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Out in the Drop In courtyard there is a mosaic mural depicting the safe space of belonging within.

Thousands of pieces together create something beautiful. This mosaic motif is repeated across all images, acknowledging the thousands of past and present supporters who make this work possible.

OUR HISTORY

What began in 1992 as an intentional community of hospitality and support for those experiencing the cycle of homelessness and addiction, has evolved into a highly regarded community organisation and essential service that meets the needs of those who are often 'forgotten' and 'fall through the gaps' of more traditional service providers.

In 1992 the Drop In Centre was opened, strategically located in what was then the heart of Melbourne's Red Light District. The Drop In provides practical assistance and support and is often the first point of call for those living and working on the street who need a safe place of belonging, connection, and respect.

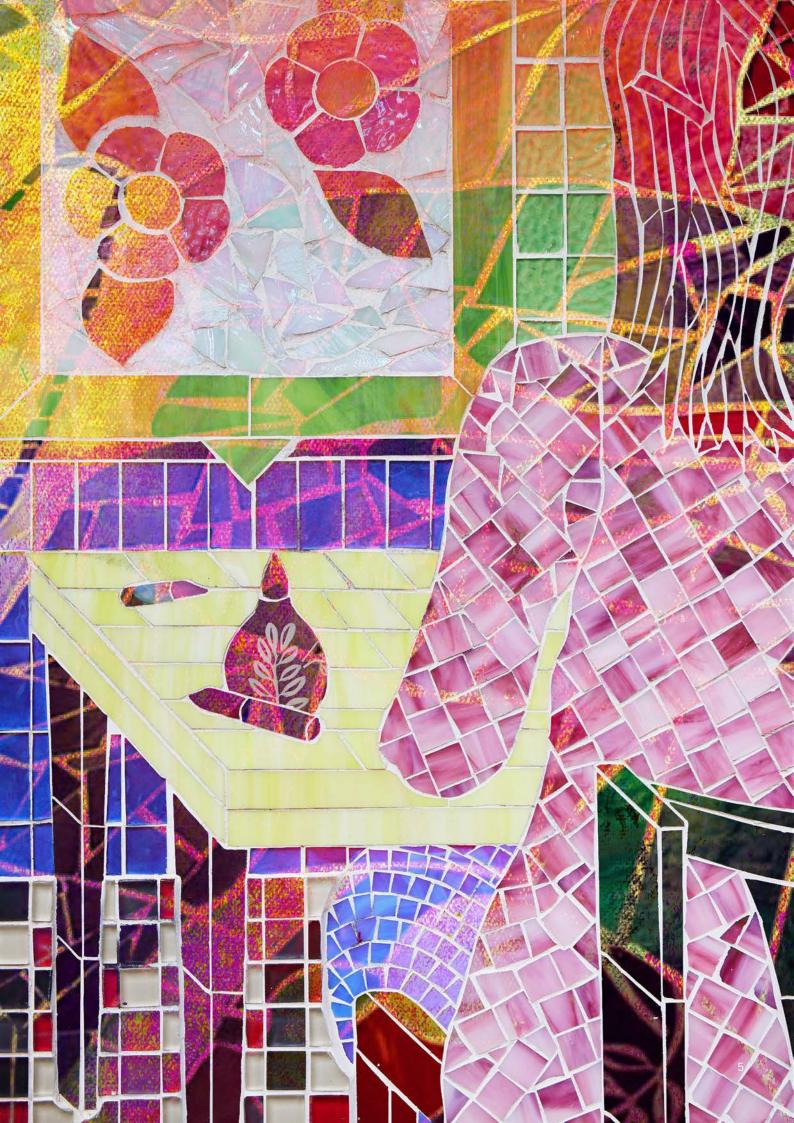
In 2015 the organisation opened its Young Women's Program in the south-eastern suburbs, working alongside young women and girls aged 12-25 years old affected by child sexual exploitation (CSE). This program aims to intervene earlier in the life of a young woman, reducing the risk of CSE and its harmful impact on their long-term health, socio-economic, and educational outcomes.

In 2016 St Kilda Gatehouse began to develop 'ARISE', a professional development resource equipping frontline workers to understand and respond to the risk factors associated

with CSE. Since its launch in 2018, ARISE has been delivered to over 280 practitioners: social workers, youth workers, case managers, and others who work with at-risk young people.

In 2017 Greeves St. Social Enterprise was established. The Greeves St. Boutique Op Shop has become a much-loved community hub in the heart of St Kilda and is home for the Craft Group, Greeves St. Voices, and opportunities for women to engage in volunteering, job readiness and skills development.

St Kilda Gatehouse has a long history of working collaboratively with the community sector, Government departments, key agencies, local community groups and individuals to address the issues that limit the options of those we serve. For many who come from challenging backgrounds it's a source of dignity, hope and belonging. Today St Kilda Gatehouse has 8.8 full time equivalent staff across 17 individuals, is governed by an independent Board, and has the commitment of approximately 50 dedicated regular and project volunteers across our various programs that help us create our vision and achieve our mission.



STRATEGIC OVERVIEW 2022-2025

This year sees us round out our 3-year Strategic Plan and we again look to the future, setting goals that will enable us to strengthen our important work of care for our community's most vulnerable girls and women.

Our Strategic Plan is structured around four strategic directions helping to define high level "success" in our context.

- **Serve** deliver high quality services
- Connect build stronger partnerships
- **Promote** raise awareness of St Kilda Gatehouse's impact
- Thrive secure a sustainable future

Accomplishments from the 2022-25 Strategic Plan include the successful relocation of our Op Shop (2023), improved IT and data collection systems (2024), and ongoing intentional maintenance of community partnerships that support the women and girls we serve.

Our 2025-28 Strategic Plan has already begun, building on past successes. One of our first achievements has been a thoughtful review of our Vision and Mission statements, as shown on page 2, ensuring that they clearly communicate our empowering, trauma-informed approach to supporting those we serve.

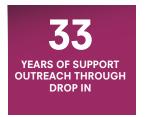
All St Kilda Gatehouse programs and support services are concerned with safeguarding women and girls (she/they) from the negative impact of sexual exploitation on both short– and long-term health, education, and socio-economic outcomes in an individual's life. We provide supports and/ or intervention at any stage of the sexual exploitation cycle.

PRIMARY SECONDARY TERTIARY INTERVENTION INTERVENTION INTERVENTION Young Women's **Greeves St Craft Drop-in Centre and Program and ARISE:** Group and Op Shop: Outreach: Breaking the cycle Skill development, Safe space for of abuse before it creative therapies and respectful relationships takes hold with at and practical assistance peer-based community risk young women building among women so that change might through education and seeking change. be imagined and empowerment. considered by women in crisis.

Source: McGrow, 2022 Social Impact Report

Listening to the voices of those we serve is critical in our continuous quality improvement self-evaluation processes. Annual surveys tell us that St Kilda Gatehouse continues to achieve its goal to be a safe place of belonging and connection, where all people feel respected. This is a significant achievement when walking alongside those living with disadvantage and stigma. In 2024/25:

- 100% of YWP and DIC participants reported feeling safe with St Kilda Gatehouse workers
- 75% Drop In respondents highly valued the chance for safe rest
- 75% Young Women's program participants reported they valued their own personal improvements
- 96% students who participated in early intervention School's Based Group Work through Young Women's Program reported that the group was helpful for them









Our 360° model holds significant potential for breaking a cycle of exploitation. Providing long-term support and community empowers those reliant on street sex work or affected by sexual exploitation to find hope and to seek support for self-care. Hence the St Kilda Gatehouse approach and mantra "belong connect respect" is integral to the way St Kilda Gatehouse provides support services.





CHAIRPERSON REPORT

Homelessness is a fact of life today, and sadly the homeless have become part of the backdrop to the everyday lives of busy people. Do you ever wonder why someone would leave the comfort of their own bed, to sleep on the streets? Do you ever wonder why someone might consider they could be SAFER on the streets than in their own bed?

Our client group comprises mainly homeless women, and younger women and girls living in out-of-home care. The women often live with complex trauma, survivors of childhood abuse and domestic violence, who consequently become reliant on street-based sex-work as a means of survival. The young women in our program may be as young as 12 years old, identified as being as at risk or affected by sexual exploitation, and no longer able to live with their families. These vulnerable lives exist in circumstances that can be chaotic, isolating and brutal.

Our vision is to provide people experiencing hardship, access to the space, support and connections they need to respond to challenges, and cultivate personal strengths aiding recovery and empowerment.

30 June 2025 saw the conclusion of our 3-year post-covid business plan. Our focus was on rebuilding, consolidating and strengthening our programs to provide intentional, traumainformed care for the women and girls we support. Our new data collection processes have enabled us to better measure outcomes,

so that we can provide evidence of the difference St Kilda Gatehouse makes in the lives of those seeking support. We have also strengthened our governance, welcoming two new board members Dinushi Dias and Bronwyn Naylor during the year, expanding valuable expertise on the St Kilda Gatehouse board.

Our strategic business plan for the next 3 years has two main focuses. We want to rebuild the Drop In Centre, to extend the space available to incorporate a private consulting room. This would enable us to invite other services to our premises, so that women at risk can have faceto-face access to the health, legal and social services they need. Navigating digital access to services is not an easy task for those who are homeless and living with complex trauma. We also want to extend our young women's program and school-based group work, increasing the reach of our work based on early intervention. Early intervention in the lives of young women at risk of sexual exploitation, can change the trajectory of those lives. In addition, we recognise that Greeves St Social Enterprises, with the boutique op shop, craft groups, and outreach to corporates, schools and other entities, provides pathways off the streets and raises awareness of how community can better support needs in our midst.

With income of \$1.3m for FY25, 8 FTE staff and 30 volunteers, St Kilda Gatehouse has provided social contact and support for more than 540 vulnerable people. The demand for our services

is ever present, limited only by available resources. We continue, with your help, to empower those in need, delivering unhurried kindness and trauma -informed care, one life at a time

To all our supporters, thank you for sharing our vision and enabling us to continue our outreach. Thank you for noticing the homeless in our communities and recognising there are those with no voice to articulate their need for support. Thank you for hearing about domestic violence and child sexual exploitation and for partnering with us to reach out to some of those lives. St Kilda Gatehouse can deliver because of your support, and together, we make a difference.



S. Dianne Azoor Hughes Chair, St Kilda Gatehouse



REPORT FROM THE CEO

It is a true privilege to be part of this remarkable community of care.

At St Kilda Gatehouse, each of our programs continues to offer transformative, unhurried kindness to young people vulnerable to sexual exploitation and to women reliant on street-based sex work, often as a result of complex life trauma. Our support is slow and gentle - meeting immediate needs while also creating a safe space for hope, healing, and dreams.

The program reports shared in the following pages offer just a glimpse into the daily, direct care that takes place across our organisation. Behind each number and story is a person, and our commitment to them remains steadfast.

This year, we've taken important steps to strengthen our ability to measure and reflect on our impact. The successful rollout of our updated Client Management System has enabled us to collect more granular data and you may notice more detail in our Impact pages this year. For the first time, we have been able to quantify the "safe rest" we offer through our Drop-In Centre—288 hours, equating to over one month of nights' safe sleep. These moments of rest are more than numbers; they are safety and respite for those living and working on the streets.

One of the year's highlights was our major community and fundraising event, Fashion and Fauxtails. Included within the Melbourne Fashion Festival Independent Programme, we were able to bring the story of St Kilda Gatehouse to a new audience. Generous donations and many volunteer hours created a joy-filled evening for approximately 500 people to gather in support of our community's most vulnerable.

In February, we were honoured to be nominated for the Volunteering Victoria Social Inclusion award, and to attend the event as Finalists.

This recognition is a testament to the work of our Greeves Street Op Shop, which continues to break down barriers and create meaningful volunteering opportunities for the women we serve.

This year we have strengthened our student placement partnership with Chisholm Institute. Four students from the Community Services and Youth Work disciplines completed placements with us, gaining hands-on experience under the guidance of our dedicated Drop-In and Young Women's Program teams. One student's farewell note said it all: "I've completed placements at other organisations, but nothing compares to what I have learnt, developed, and experienced with you."

As always, our work is grounded in community. We've continued to foster strong partnerships with local and like-minded organisations, always advocating for those we serve. This year, our team has advocated for individuals' housing needs, facilitated the inclusion of rough sleepers into a community safety survey, and shared valuable insights into trauma-related behaviours.

Our guiding words—Belong, Connect,
Respect—are more than just a motto. They
are the foundation of everything we do.
Every day, I feel deeply honoured to stand
alongside our staff, volunteers, partners, and
supporters as we create safe, intentional
spaces for some of our community's most
vulnerable women and girls.

Big Love,



Nickie Gyomber CEO, St Kilda Gatehouse



DROP IN

Drop In continues to provide a safe place of belonging for our most vulnerable neighbours living and working on the streets. Our buildings are becoming quite old and resourcing remains a challenge, which only highlights the incredible work of our staff and volunteers in creating a place of warm welcome, connection, and dignity.

Our Drop In team provide individualized support both at the centre and beyond, across three main foci of care:

Drop In Centre:

The heart of our services, 253 individuals visited Drop In Centre this year: with some people visiting daily. In total there were 3718 visits to our Drop In Centre.

People coming to Drop In find a place where they can connect with the services they need:

- Informal counselling,
- Referral to specialist services
 - Housing,
 - Mental/Physical healthcare,
 - · Alcohol and other drug services,
 - Legal.

Meals

- Daily lunch
- Coffee and snacks
- Food parcels
- Harm minimization tools and education

- Parental support,
- Homeless support,
 - Access to personal lockers,
 - Computer access,
 - Phone charging,
 - Sleeping equipment

Hygiene support, including

- Shower,
- Washing machine,
- Clothing,
- Toiletries

Client safety is our highest priority. Since the beginning of last year all Drop In staff have been on alert for Nitazenes, a new, highly potent synthetic opioid. Changes to street drugs put people at greater risk: each year we provide time-critical Naloxone (Narcan) to prevent loss of at least one life from drug overdose. This year has been no exception.

In recognition of the importance of Drop In for community harm minimization, this year has seen the approval of our team distributing Naloxone to needle and syringe exchange clients and their families. Lives can and will be saved with this increased availability.

Social Inclusion

Drop In provides intentional spaces for social inclusion and connection through our Off-the-Streets (OTS) programme and Thursday evening community meal. This year 53 people participated in 24 social OTS activities including picnics, a community Indigeonous walk, and

pampering activities. Drop In partnered with the craft group to offer a jewelry-making activity.

85 people attended Thursday night community meals – one participant commenting that it was the one meal of the week that she eats with other people.

Van outreach

Each Friday our Drop In team visits clients who have mobility/access issues to provide critical material aid and welfare checks.

Our team extends the same supports to local people sleeping rough, including opportunities for referral to specialist services and an invitation to visit Drop In for more support. This year 62 people were supported through Van Outreach – for some just once, for others, each week.

293
INDIVIDUALS VISITED DROP IN AND VAN OUTREACH

4284
TOTAL VISITS TO DROP IN AND VAN OUTREACH

24 SOCIAL OTS PROVIDED

PEOPLE ATTENDED THURSDAY NIGHT COMMUNITY MEALS

13

A STORY FROM DROP IN

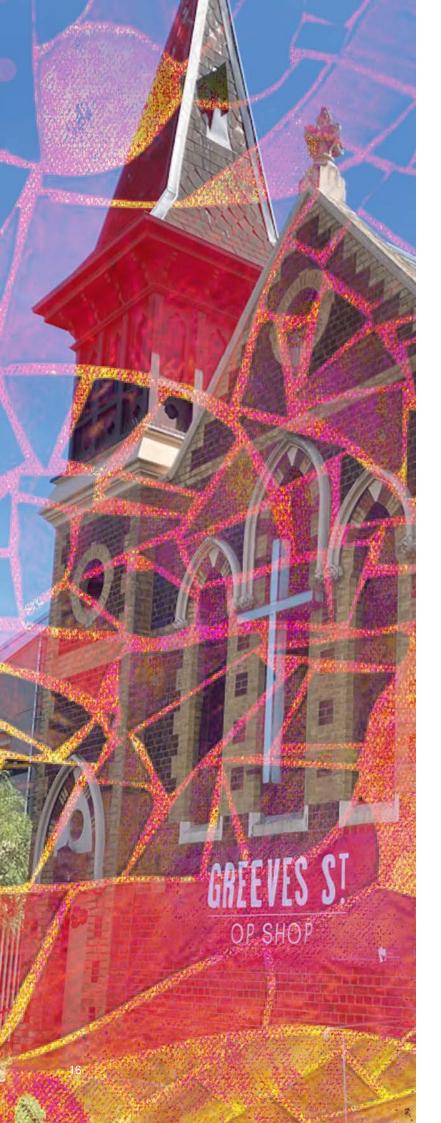
*name changed for privacy - stock photo www.pexel.com

Maree was evicted from her supported rental housing in early 2025, because she was unable to cover the rent as a consequence of the demands of her addiction. Maree has not shared the story that led her to addiction – some things are too difficult to re-live. Maree is well-spoken and describes herself as having a "strong moral compass", stating that she will never take from others to support herself.

Sleeping rough has been difficult in winter, finding a quiet place for a couple of days before being moved on – often in the rain. Each day her few personal possessions are lost. A quirk of the system has meant that she has been unable to apply for additional housing supports while the eviction details were processed. The challenges of homelessness have only increased Maree's addiction and the financial burden means that she works hard with a desperation that makes her vulnerable to sexual violence.

Each day Maree comes to Drop In – for food, for comfort, and for the harm minimisation support that keeps her safer. The team have been an important practical contact for Maree, helping her to navigate the eviction process and paperwork and facilitating a new housing worker relationship. One spark of light for Maree is her daughter, from whom she has been mostly separated since birth. Access visits are particularly tough while experiencing homelessness, but with the encouragement and parenting support offered at Drop In, Maree has been able to make these moments positive. At a recent visit, thanks to a food voucher from Drop In, Maree was able to share a meal with her daughter—a small but meaningful act that helped strengthen their bond and gave Maree a glimpse of hope, reminding her that she is more than her addiction.





GREEVES STREET SOCIAL ENTERPRISE

For many, the Greeves Street Social Enterprise is their first glimpse of St Kilda Gatehouse. Whether through a visit to our welcoming Op Shop or participation in the Greeves Street Voices program, every interaction is a chance to share our mission and values. Our staff and volunteers are wonderful ambassadors — listening with empathy, offering hospitality, and inspiring curiosity about our work with vulnerable girls and women.

Earned income from Greeves Street
Social Enterprise plays an important role in
sustaining St Kilda Gatehouse, helping to fund
administration services and ensuring we can
continue to provide vital supports.

Op Shop

This year, the reputation of our beautiful Op Shop has grown even further. Being featured by specialist op shop social media influencers and highlighted on the City of Port Phillip's communication channels provided organic, high-profile exposure — increasing both sales and our connection with the wider community.

Many of the women who attend our Drop-In space also find their way to the Op Shop. Here, they are met with warmth, a listening ear, and, when needed, a small amount of material aid. This year, we recorded 370 unique visits from women seeking emergency relief and social connection, making the shop both a retail space and a place of refuge.

The op shop offers inclusive volunteering opportunities that reduce barriers to community participation, enabling women to contribute meaningfully at times that suit them. This year, we were proud to be a finalist for the 2024 Volunteer Victorian Inclusive Volunteering award - a testament to the welcoming, supportive environment our community has created.

Greeves Street Voices

Greeves Street Voices is a two-part storytelling and crafting session that gently shares the often-untold trauma histories of people reliant on street sex work, giving voice to the voiceless. By reflecting on the impact of privilege, participants deepen their understanding of the challenges faced by those living with lifelong disadvantage.

Crafting together creates a safe, shared space where connections form, stories flow, and a sense of contribution grows—finished items are sold in the op shop, allowing everyone to be part of the solution.

This year, five schools and one business group took part. Over 70% of students reported increased empathy, and 100% of adult participants said it gave them a new perspective.

"It opened my eyes to the number of people out there who have suffered."

Craft Group

Greeves Street Craft Group offers a welcoming space for women, particularly those transitioning away from sex work, to connect, build skills, and grow in confidence. This year, we celebrated the achievements of four women who completed six week crafting modules, each receiving a graduation certificate and a small gift in recognition of their dedication. Crafting skills mastered were in the areas of candle making, sewing, and jewellery making — creative talents that open new possibilities for the future.

370
UNIQUE VISITS FROM WOMEN SEEKING EMERGENCY RELIEF

50 ATTENDANCES TO CRAFT GROUP

belong connect

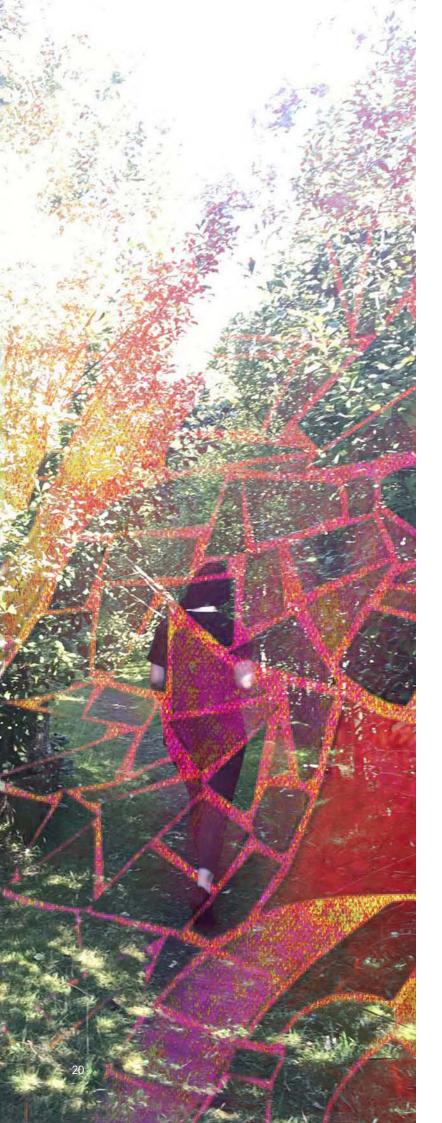
A STORY FROM GREEVES ST.

*name changed for privacy

Melly is committed to the community that she has found at craft group. Almost every Friday Melly joins with friendly faces in the comforting hum of shared creativity. Sewing stitches into fabric in a welcoming space of open conversation, Melly finds joy in the humble act of creating with her hands - a gentle reminder of her own strength and resilience. Each item she makes is celebrated by the group, and she offers the same in return.

Melly's life has not always been easy. Among the noise of machines and chatter, Melly chooses which stories to share while leaving many unspoken, knowing that her companions respect her journey and enjoy her presence just as she is. In craft group Melly is free to be herself - there's no pressure to explain, only warm connection, the feeling of belonging, and chance to create something new.





YOUNG WOMEN'S PROGRAM

Across our three streams of care, the Young Women's Program (YWP) is dedicated to disrupting child sexual exploitation (CSE) by reducing young people's vulnerability to exploitation and lessening its harmful impacts. Guided by the current evidence base on the factors that protect against CSE, we tailor our support to help each young person strengthen their own Protective Factors — building resilience, safety, and wellbeing.

"It helped me love myself more"

"It helped me understand how I was feeling, why I was feeling that way and how my emotions start. Which I had never fully understood before."

"they made me feel like I wasn't the only one feeling like this"

Over the past 12 months, our small but mighty team of just 2.5 FTE supported an incredible 189 young people. This represents a significant increase on previous years, especially in our 1:1 Outreach and Secondary Consultation streams.

Our approach to growth

The increase in 1:1 Outreach was achieved by introducing intentional categories of care — covering every stage of the journey from Intake, to Active, and Legacy support. This allowed us to better identify CSE-specific needs, target support more precisely, and on-refer young people to partner services as appropriate.

Similarly, growth in Secondary Consultation was driven by increasing our visibility among partner organisations, enabling more professionals to access our specialist advice and guidance.

Impact across our three streams

1:1 Outreach Support – 60 young people received our most intensive support, delivered to those at severe risk of or already impacted by sexual exploitation. Therapeutic data analysis revealed that 65% experienced an increase in Protective Factors — an outstanding result, particularly when the usual trajectory is decline. Alongside this, we worked to address key Risk Factors (eg. housing instability, mental health challenges) through advocacy and referral to trusted partner organisations.

School-Based Group Work – 66 young people in 8 schools participated in our therapeutic 6-week early intervention program. Working hand-in-hand with school Wellbeing teams, we equip young people with strategies, knowledge, and support to interrupt pathways to exploitation before harm occurs.

Secondary Consultations – 63 young people were supported indirectly when their case worker, teacher, or Child Protection officer accessed YWP's specialist advice. By strengthening the capacity of these professionals, we extended our reach and impact far beyond direct service delivery.

Sustaining and Expanding Our Impact

One of our ongoing challenges is securing resources to continue this vital and life-changing work. We remain deeply grateful for the generosity of philanthropic partners, community grants, and the broader support of our fundraising efforts — all of which make our impact possible.

This year, we introduced a fee-for-service model designed to better align funding with need for young people supported through Child Protection and case management services. This approach enables those with the most urgent needs can access CSE disruption supports more quickly, while also allowing us to stretch our grant funding further. In doing so, we can ensure that vulnerable young people who fall outside formal case management — such as those referred by schools or who have "aged out" of Child Protection — still receive the timely, specialised support they deserve.

60

YOUNG PEOPLE
RECEIVED OUR MOST
INTENSIVE SUPPORT

66

YOUNG PEOPLE PARTICIPATED IN OUR THERAPEUTIC INVERVENTION

Convector (21)

A STORY FROM YWP

*names changed for privacy

Tammy likes to tell everyone that she's had a boyfriend since she was 11. As for Sue, she has just met her very first boyfriend – they're both 15 and in year 9 at high school. Both girls were invited to join a new group run by the Wellbeing Teacher: Tammy, because her identity seemed attached to having a boyfriend, and Sue, because she had become much quieter, withdrawing from friends, and sometimes skipping school altogether.

They didn't know what to expect, but soon found themselves among a vibrant circle of girls eager to learn about values and self-respect. As the weeks went by, the group explored what healthy and unhealthy relationships looked like and how important it was for each girl to have a voice, not just in relationships, but everywhere in life.

One week, the conversation turned intense. When the facilitator listed controlling behaviours—like reading someone's texts, telling them what to wear, or blaming them for every argument—Tammy suddenly recognized her own experiences in each example. For the first time, she spoke up, her voice cracking with surprise and hurt. The group listened, and Sue quickly realized her new boyfriend's anger over her texting friends wasn't caring—it was controlling.

In that moment, Tammy and Sue truly understood each other. Although breaking up felt too soon, both felt a new hope: they would learn to use their own voices, and, for the first time, find out who they wanted to be.





ARISE

Since 2018, our ARISE Professional
Development programme has been equipping
those working with young people with an
understanding of the signs and suitable
responses to Child Sexual Exploitation (CSE).
Combining the latest research into CSE with the
wisdom grown through our work in the Young
Women's Program, ARISE provides practical
support for professionals for whom this is, sadly,
an increasingly important part of the toolkit.

At its inception, ARISE was the primary source of CSE professional development support in Victoria, however, since that time other groups have commenced offering training. This increase in community awareness of CSE is welcome and provides an opportunity for St Kilda Gatehouse to reimagine the shape and offerings of ARISE within this changed landscape.

ARISE is typically offered across 2 days in an interactive online format, promoting both accessibility and an opportunity to process taught concepts. Participants specifically report high value from the sessions' practical exercises which have become increasingly prioritised within our sessions.

Over this year, ARISE professional development training was provided for three cohorts and 30 professionals participated, spreading the benefits across all of the young people they support.

"Thank you again for providing such invaluable training and insights, I will definitely be sharing this training with other colleagues"

PEOPLE PARTICIPATED IN ARISE PROFESSIONAL DEVELOPMENT

belong connect

SUPPORTERS AND PARTNERS

We are better able to assist those reliant on street based sex work or affected by sexual exploitation through collaborative relationships with various groups from within the community. St Kilda Gatehouse is linked to and resourced by community groups, local and state government, churches, trust and foundations, agencies and other sponsors.

We acknowledge that partnerships evolve and come and go and we are thankful for the past involvement of various groups and individuals. We would like to acknowledge the most current and recent supports, partners and collaborative relationships over the past 12 months which are also reflected in our finances.

We are grateful for the kindness and generosity of regular monthly donors and major individual givers (including those who have nominated to remain anonymous) throughout this past financial year.

The Andrews Foundation

Australian Nursing & Midwifery Federation

Barnabas Group

Better Health Network - Rhed

Blaze your Trail BNI Quantum

Churches of Christ Victoria & Tasmania

City of Greater Dandenong

City of Port Phillip

Collier Charitable Fund
Collins Biggers Paisley
Community Care St Kilda
Fielding Family Foundation

Fitted for Work

Foodbank

Gospel Resource

Grace Church of Christ Harold Mitchell Foundation

Hillsong

Igniting Change Infuse Travel

James Farmer & Rutti Loh Kogo (Knit One Give One) Les Colston Graphic Design MacPherson Kelly Foundation

Minter Ellison

Mildura Church of Christ

Mossman

Our Village Oz Harvest

Magistrates Court Victoria

Phoenix

Pierce Armstrong Foundation

Pinchapoo

Pitcher Partners

Port Phillip Community Group

Queen's fund
Saward Dawson
Share the Dignity
Shine On Foundation

Soupees

Star of the Sea

St Kilda/Elsternwick Baptist Church St Kilda-Southport Uniting Church

StreetSmart Australia

The Jack Brockhoff Foundation

The William Angliss Charitable Fund

Thread Together

TLC Church

Victorian Government Victoria's Stables

Windsor Community Bank YAFT (Youth & Family Therapy)

Zig Inge Foundation

Zoe Australia



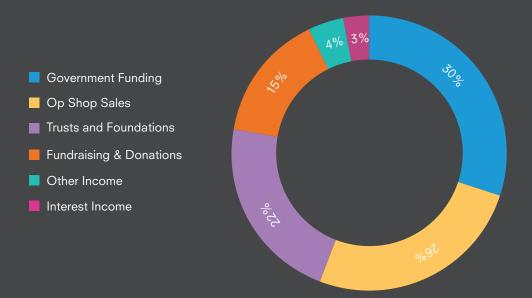
FINANCES 2024–2025

The generosity, partnership and kindness of so many different individuals and groups from within the community are reflected in our financial figures across four main service delivery programs:

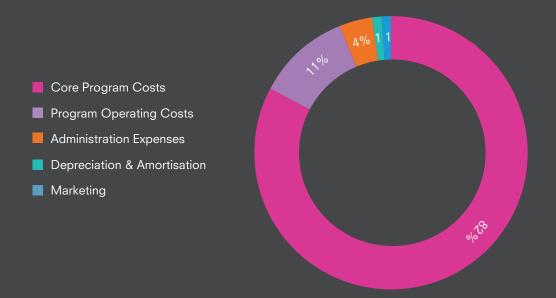
- Drop In Centre
- Young Women's Program
- Greeves Street Craft Group
- ARISE

We also acknowledge the in-kind contributions in the form of volunteer labour and donations of goods and services, not reflected in the financial figures. The enormous significance and importance these contributions have made to the efficient and affective service provision of each program is greatly appreciated.

INCOME		24/25	23/24
Government Funding	30%	\$ 379,741	\$ 335,626
Greeves St Op Shop Sales	26%	\$ 329,428	\$ 254,877
Trusts and Foundations	22%	\$ 271,076	\$ 221,578
Fundraising and Donations	15%	\$ 193,540	\$ 238,060
Other Income	4%	\$ 52,032	\$ 33,995
Interest Income	3%	\$ 35,435	\$ 33,830
	100%	\$ 1.261.252	\$ 1.117.966



EXPENDITURE		24/25	23/24
Core Program Costs	82%	\$ 999,802	\$ 903,665
Program Operating Costs	11%	\$ 137,361	\$ 172,066
Administration Expenses	4%	\$ 47,943	\$ 48,757
Depreciation and Amortisation	1%	\$ 13,822	\$ 17,231
Marketing	1%	\$ 17,966	\$ 11,204
	100%	\$ 1,216,894	\$ 1,152,923
(Deficit)/Surplus		\$ 44,358	\$ (34,957)



Core Program Costs represent employment benefits incurred in providing critical support services, totalling 82% of all expenditure this past financial year. Allocated funding was directed toward each program for which funds were given in accordance with funding agreements and requirements.

With the continued support of partners, and our financial stability reserve, we will continue to develop our critical support services, as we action our business plan for the next three years.

Helen Colston (Chief Operating Officer) and Andrew North (Treasurer)

OUR IMPACT 2024-2025



visits to our programs 6049

MATERIAL AID ACCESSED 8723





TARGETED INTERVENTIONS 1145

CHOICE-BASED REFERALS AND GOALS 536

social inclusion programs provided 376

Our core values Belong, Connect, and Respect shape each interaction with participants who access programs at St Kilda Gatehouse. These results are an indication of support provided: behind each number is a real person. Through unhurried kindness we offer care without pressure, timelines or judgement. We appreciate and uphold dignity and choice – especially in moments of vulnerability and are grateful for each and every person who trusts us with their stories.

PEOPLE IMPACTED 541

VISITS TO OUR PROGRAMS 6049

Visits include attendance at drop in, van outreach, Greeves St Volunteering, 1-1 Outreach, Craft Group and Schools based groupwork.

MATERIAL AID ACCESSED 8723

Clothing, Hygiene packs, sleeping equipment, harm minimisation provisions.

MEALS PROVIDED 5049

Includes nutritious lunches, food parcels, community dinner.

PERSONAL CARE OPPORTUNITIES 1104

Critical homelessness supports such as showers, laundry, safe rest, homeless locker storage, parental supports, pharmacotherapy support, COPE training, first aid.

TARGETED INTERVENTIONS 1145

Intentional Relational support, including informal counselling for AOD, housing, family violence, disclosures, mental health distress, sexual exploitation disruption.

CHOICE-BASED REFERRALS AND GOALS 536

Supporting individuals to achieve their health, housing, educational, employment and relationship goals.

SOCIAL INCLUSION ACTIVITIES PROVIDED 376

Off the streets, school holiday programs, craft groups, weekly community meal - aiming to reduce isolation.



FASHION AND FAUXTAILS

In February 2025, we were delighted to host our major fundraising event, "Fashion and Fauxtails" — an unforgettable evening where creativity, community, and compassion came together on the runway. This stunning showcase featured vintage and upcycled designs from our much-loved Greeves St Op Shop, alongside the launch of our new promotional video. More than just a fashion show, it was a joyful and engaging way for guests to meaningfully connect with the mission of St Kilda Gatehouse and contribute to our life-changing work. We were humbled by the strong response, with 479 tickets purchased.

Proudly included in the Melbourne Fashion
Festival (MFF) Independent Programme and supported by our generous major sponsors
— City of Port Phillip, NON Drinks, and Interstellar Design — the event brought together supporters, partners, and volunteers, expanding our visibility and strengthening our place within the local community.

Our incredible volunteers were at the heart of making Fashion and Fauxtails a reality. 78 volunteers contributed an extraordinary 627

additional hours of service, offering both time and specialist expertise across every aspect of the event. From fashion styling and design to ticket sales, modelling, runway coaching, music, hair and make-up, and event set-up, their passion and generosity shone through.

In addition to our major sponsors, we extend heartfelt thanks to our valued contributing sponsors: Abbey Road Café, Europa Café, Jodie J Hill, Koala Therapy, LCI Design School, Linen House, Luna Park, Pullman Hotels, Roslyn Amiss and Julia Gueller, Seven Apples Gelato, Sistaco, and South Pacific Health Club. Their generosity added beauty, warmth, and memorable touches to the evening, helping make it a truly special celebration.

Thanks to this collective effort, the evening raised approximately \$16,600 in vital funds for our direct care programs. Beyond the dollars, MFF's statewide platform and local media interest connected St Kilda Gatehouse to new audiences — sharing our story, our purpose, and our vision for a safer, stronger community for vulnerable girls and women.

OUR BOARD

Each month the board meets to discuss strategy, governance, financial management and other significant matters for which they are responsible. Each member brings their expertise and experience and collectively provide oversight for the Mission and Vision of St Kilda Gatehouse. We are grateful for their dedication and deep commitment.



S. Dianne Azoor Hughes - Chair of the Board

Dianne is a consultant in governance, risk and audit with more than 35 years of experience in business, including 20 years in senior executive and board roles. In the past 5 years Dianne has worked primarily with not-for-profit entities, using her commercial experience to promote good governance and effective, efficient internal processes for strategy implementation.



John Sutherland - Secretary

John has been a practising lawyer for 30 years. He also teaches law at RMIT. He is involved in pastoral leadership roles, most recently at Compass Church. Finally, he is a bit of a sports fanatic -running/cycling..



Andrew North - Treasurer

Andrew has worked as a Business Manager in schools and in large and smaller churches in Administration. He also worked in a denominational head office training church Treasurers. With his not for profit experience of school and church governance, and his financial understanding he is also able to input at an operational level as well as on the Board.



Simon de Bell - Member

Simon has 34 years experience in blue-chip international organisations including 20 years in senior management roles, and is now a management consultant on energy and technology policy. Simon is a warden at Ormond Anglican Church, volunteers in the Not-For-Profit sector and is an accredited spiritual carer (ASPEA inc).



Rosie Camilleri - Member

Rosie has both senior practitioner and management experience for over 20 years across a broad range of platforms. She has worked in the alcohol and other drugs field; homelessness and is currently working in the family violence sector. Rosie comes from a framework that incorporates social justice, harm minimisation, person centred care and trauma informed practice. Rosie's passion is to see people realise their worth



Beth Pocklington – Member

Beth has nearly 20 years of experience in business operations across the retail, fitness, allied health, and early childhood sectors. She loves the diverse and dynamic nature of operations and believes in leading teams of individuals committed to achieving commercial and cultural success. Beth is passionate about using her professional skills to serve and support the community, where she can hopefully add value to other people's lives.



Bronwyn Naylor - Member

Bronwyn is an emeritus professor in law at RMIT University, and has over 30 years' experience as a teacher, researcher and advocate for social justice in law and criminal justice, including in issues involving women. She was awarded an OAM for this work in 2022. She has also worked with not-for-profit organisations in voluntary governance roles, and as a member of government advisory groups on human rights and criminal justice issues.



Dinushi Dias - Member

Dinushi is a reporter and producer with a background in impact-driven projects and over ten years in the content creation space. She is driven by a message of hope, community and wonder in what makes people thrive through the greatest of challenges.



Nickie Gyomber - Chief Executive Officer

Nickie commenced her career as a Speech Pathologist, specialising in adult neurosciences. Noticing the connection between head injury and AOD use, she completed graduate qualifications in Addiction Studies, later going on to complete a Master of Public Health. Nickie has worked in health care, small business, and community based organisations as clinician, healthcare administrator, and volunteer coordinator. Addressing the social determinants of health is a passion and she brings a health and wellbeing lens to the work of St Kilda Gatehouse.

OUR VOLUNTEERS

Our volunteers are at the very heart of the St Kilda Gatehouse community. Bringing compassion, skill, and dedication, they extend the reach of our mission far beyond what would be possible without their contribution. Each person generously offering their time plays a vital role in creating a safe, welcoming environment and sharing the story of our gentle, life-changing, trauma-informed care with others. Their advocacy — among friends, family, and the wider community — sparks new connections and deepens awareness of the needs of vulnerable girls and women.

Every week, dozens of volunteers quietly and faithfully serve across our Op Shop, Drop-In, and Board operations, ensuring that the work of St Kilda Gatehouse continues to thrive. Whether sorting donations, offering a listening ear, or helping guide organisational strategy, their impact is both practical and deeply personal.

This year alone, volunteers contributed an extraordinary 5,916 hours of service. In our op shop, 95% of volunteers said the thing they enjoyed most was "being part of an organisation that does important work" — a reflection of the meaning and purpose they find in giving back.

We cannot overstate our gratitude for this enduring commitment. Our volunteers embody the spirit of community, offering time and heart in ways that transform lives — including our own.



